

# Media Guarantee

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Spectra Logic warrants you that Spectra Certified Media products are free from defects in materials and workmanship, commencing from the time of purchase and for the Lifetime of the product. If during this time Spectra is notified of a defect, Spectra will replace the media in conjunction with the return of the defective media. Spectra's Lifetime Guarantee applies to the normal working life of the media product defined as being no greater than four (4) generations of tape technology (e.g., LTO-9, LTO-8, LTO-7 and LTO-6), and based upon the actual media manufacturer's definition, which may be dependent on, for example, the number of passes, full backups, restores, or possible combination thereof. Spectra Logic reserves the right to troubleshoot any issue to determine if replacing the media is the correct action. Spectra Logic will replace the media once suitable steps have been taken.

This guarantee does not apply to defects caused by misuse, improper storage, normal wear and tear, or the media reaching the end of its normal working life. Improper storage includes not complying with the media manufacturer's recommended optimum storage temperatures and humidity. If you require additional details, please contact Spectra Logic Support.

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